

Smart Store Platform Support:

# Open Hours

## Open Hours

When adding open hours to a kiosk there are a few things to consider. If there are no times added, that means the store is open 24/7. If you add for example 08:00 - 17:00 for only Monday. Then it will be open that time on the Monday and on the other days it will be open 24h each day. There are a few different day types to pick from and they are prioritized differently.

- **Single days:** Has highest priority compared to for example All Days. If a All Days and a Monday time is added, the system will use the Monday time. That same principle goes for them all in this order:
  1. Single Day.
  2. Monday-Friday.
  2. Weekends.
  3. All Days.
- **Monday-Friday:** Self-explanatory. Will set a time for the 5 workdays.
- **Weekends:** This is the time for Saturday and Sunday.
- **All Days:** Has the lowest priority, so any single days added on the same kiosk, or the other 2 types will have priority over this one.

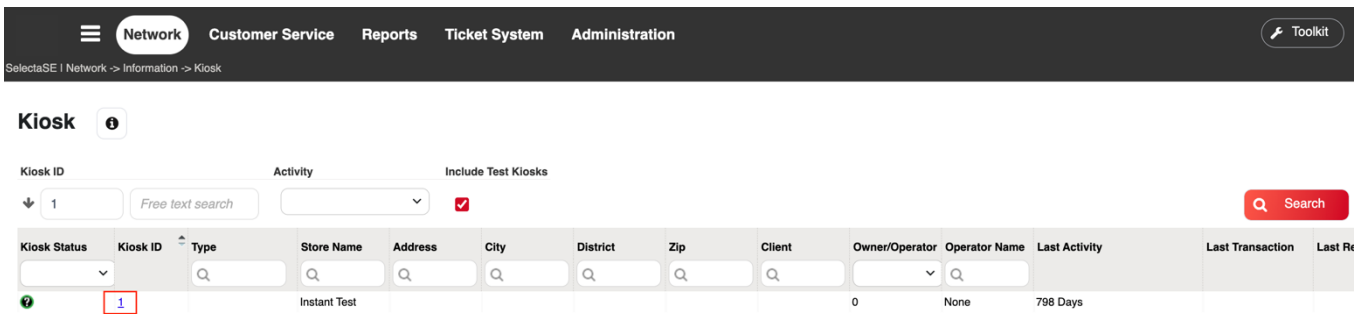
You can have more than 1 open hour schedule for 1 day. So, for example on Monday you can set 08:00-11:00 and 12:00-16:00 both with priority Normal. The kiosk will then be open during those 2 spans on that day. If a time span with a priority above that one is available for that day. Then only that one will be used. Using the ValidTo for special days is therefore smart so that the higher priority open time expires after Christmas for example.

There is also a **Closed** type to select. If the Closed type has the highest priority the store will be closed that entire day. The priority here also depends on the Day type as well as the actual Priority set. You cannot mix and match Open and Closed times on the same day. It will use the one with the highest priority. So only 1 time span is allowed for a day's open hours, or it will be closed the entire day if the Closed gets the highest priority.

**Step 1.** Got to *Network->Information->Kiosk* to find the kiosk you want to edit Open Hours for

The screenshot shows the SelectaSE dashboard interface. At the top, there is a navigation bar with the following items: Network (highlighted with a red box), Customer Service, Reports, Ticket System, and Administration. Below the navigation bar, there is a search bar labeled 'Find page'. On the left side, there is a sidebar menu with the following items: Network (with a red icon), Information (highlighted with a red box), Dashboard, Dashboard (Tickets), Kiosk (highlighted with a red box), Kiosk (Tickets), New Kiosk, Location, New Location, and Map. The main content area displays a donut chart titled 'v this week' with a legend showing 16.31% Lova and 83.69% Other. To the right, there is a pie chart titled 'Product s'.

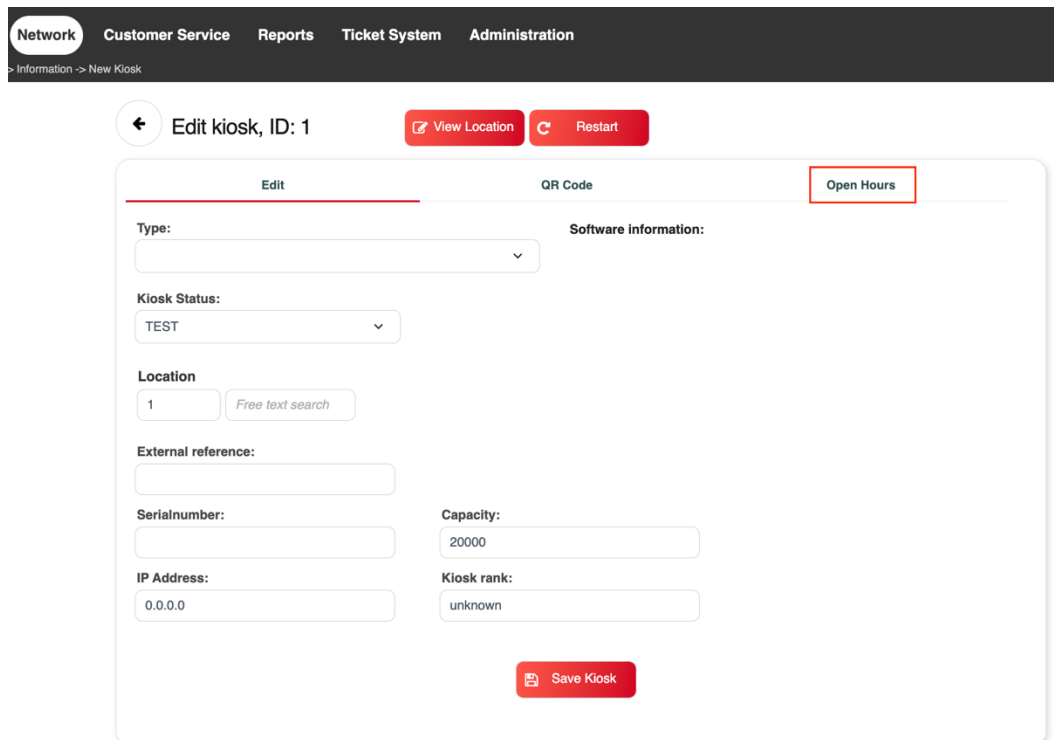
## Step 2. Click on the KioskID you want to edit



The screenshot shows the 'Kiosk' management page. At the top, there is a navigation bar with 'Network', 'Customer Service', 'Reports', 'Ticket System', and 'Administration'. Below the navigation bar, there is a search bar and a 'Search' button. The main content area displays a table of kiosks. The table has columns for Kiosk Status, Kiosk ID, Type, Store Name, Address, City, District, Zip, Client, Owner/Operator, Operator Name, Last Activity, Last Transaction, and Last Re...

Kiosk Status	Kiosk ID	Type	Store Name	Address	City	District	Zip	Client	Owner/Operator	Operator Name	Last Activity	Last Transaction	Last Re
	1	Instant Test							0	None	798 Days		

## Step 3. Go to the tab *Open Hours*



The screenshot shows the 'Edit kiosk, ID: 1' page. At the top, there is a navigation bar with 'Network', 'Customer Service', 'Reports', 'Ticket System', and 'Administration'. Below the navigation bar, there is a search bar and a 'Search' button. The main content area displays the 'Edit kiosk, ID: 1' page. The page has a back arrow, 'View Location', and 'Restart' buttons. The 'Edit' tab is selected, and the 'Open Hours' tab is highlighted. The form contains fields for Type, Kiosk Status, Location, External reference, Serialnumber, IP Address, Software information, Capacity, and Kiosk rank. A 'Save Kiosk' button is at the bottom.

← Edit kiosk, ID: 1 View Location Restart

Edit QR Code Open Hours

Type: [dropdown]  
Kiosk Status: TEST [dropdown]  
Location: 1 [input] Free text search [input]  
External reference: [input]  
Serialnumber: [input] Capacity: 20000 [input]  
IP Address: 0.0.0.0 [input] Kiosk rank: unknown [input]

Save Kiosk

**Step 4.** Create your new Open Hour type at the bottom. Set valid days and hours. The new type will be added in the *available open hours*. Then to have it active, drag and drop the available open hour to the *active hours for kiosk* and then press the save button in the upper right corner and it's done!

← Edit kiosk, ID: 1
View Location
Restart

Edit
QR Code
Open Hours

### Active Hours for Kiosk

These are the activate open/closed hours. Press Save at the bottom after changes made.

ID	From	To	Day	Priority	Shop	Valid To	Type

Save Active List

### Available Open Hours

These are the open/closed hours you can pick from. Drag items between the list to activate/deactivate them.

ID	From	To	Day	Priority	Shop	Valid To	Type

### Create New Open Hour Type

Create a new open hour that can be applied to a kiosk here.

Day:

From:

To:

Shop:

Priority:

Valid To

Create

