Smart Store Platform Support:

## Package Deal





A package deal is a powerful discount system that can be made to automatically apply to the cart during different conditions.

You can find the package deals tab under *Customer Service-> Promotion* and in the drop-down menu select *Package deal*.

Network	Customer Service	Reports	Ticket System	Administration
AccessTest I Dashboard				
Find page				
Q				
Customer Service				
- Promotion				
Promotion Search				
Codes				
Campaign Status				
Promotion Usage				
Promotion Product List				
Promotion Location List				
Promotion User Usage				
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Package deal				
Subsidy				

AccessTe	st I Customer Service -> Pro			ports Ticl	tet System	ldministration				¥ 100
	ckage deal o		+ Create p	ackage deal						
	/Operator									Q Search
ID	Title	Image Path	Deal Start	Deal End	Membership	xternal Reference				
	Q					Q				
13	Nocco Tomteskum 30%	0 4536720.ipg	2022-04-19 15:1	7 2022-09-30 00:00						
12	Rabatt på allt!			2022-08-25 00:00						
11	Coca-Cola 33cl för 10 kr	0_29448.jpg	2022-04-07 14:2	7 2022-07-29 00:00						
10	testing					sfgsdTEST				
9	Barebells		2021-12-08 00:0	2021-12-15 00:00						
8	MembershipTest				Studentrabatt,					
7	Deal with Cans			0 2022-08-25 00:00						
6	2 Energidryck för 40	14536720.jpg	2020-01-16 00:0	0 2022-12-22 00:00						
5	Frukost			0 2021-01-01 00:00						
4	Chocolate time			8 2020-02-03 00:00						
3	Meal deal (FIKA time)	fika.pngl0_fika	2019-09-05 00:0	2020-10-01 00:00						
2	6-pack Öl					st				
1	3-pack Juice	langel-traitor.jp								

Above is a screen shot of the page one sees when going to the package deal page. Press Search to see existing package deals and / or press the *Create new package deal* button to instead create a new deal. **Please note that no package deals are created until the save button is pressed.** That means one can click around and create a deal, add products to it and nothing applies until the save button is pressed.



Having pressed the Create new package deal button, a new area pops up to the right of the screen, see below.

Deal	Valid locations	Products	Valid times	•••
Title				
⑦ Deal start		end		
⑦ Deal type	Minimal amount	Maximal	amount	
Flat price				
Price reductio	n			
Membership, o	open			
External Refer	rence			

Here we have 4 tabs (Deal, Valid Locations, Products & Valid times) and a save button in the top right corner (mentioned earlier).



On the deal tab we give the deal a name in the title field. We also set start and stop dates for when the deal is valid on the kiosk network. Then we decide what kind of deal it should be. It can be a flat price, a flat reduction or a percent reduction. If percent is chosen in the drop down, one gets three fields below this, instead of the one that we have for flat price and flat reduction (see below).

	Creating new pa	ckage deal	Save	•
Deal	Valid locations	Products	Valid times	
Title				
⑦ Deal start		end		
		<b>m</b>		Ê
⑦ Deal type	Minimal amount	Maximal	amount	
Flat price				
Price reduction	n			
0				
Membership, a	open			
External Refer	ence			

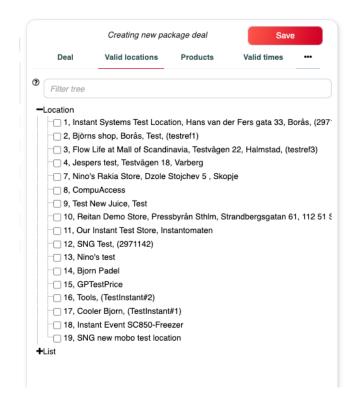
**Flat price:** Regardless of the real price of the product(s), they should now cost the Price reduction field instead. For example, if you sell \$4 sandwiches and want to pair them with the \$2 soda, you can choose flat price and \$5 for the sandwich and soda deal.

**Flat reduction:** Regardless of the real price of the product(s), you give this discount on the product. For example, you sell different sandwiches, some that cost \$4 and others that cost \$6, and you want to discount them \$1 then use this feature.

**Percent:** In this case, the price reduction field is a %-field, where the number of % discount should be entered. The At least and Up to fields are optional and can be used if one wants to make sure that one gives at least \$1 in discount even if the 10% of \$4 only came in at \$0.4. The same way for Up to, if one wants to set a maximum how much discount in real money a percent discount is allowed to give one can enter that here.



In the Valid locations tab, we can select a location from the location list or a predefined list with locations that we want the package deal to be active on.





The Valid times tab determines when the deal should be active (Different from the deal start and deal end that gives the start and end dates of the campaign, this gives specific times of the week when it's active). Press Add row at least once to have the valid times filter there, see below. If no rows are added the deal will be active all day(s) at any times.

	Creating new	Creating new package deal							
Deal	Valid location:	s Prod	ucts	Valid times					
Bias 0		0	Add row	Remo	ve row				
Valid		Start	End						
Any		00:00:00	23:59:59						

Pressing the Any text gives this dropdown:

C	reating new pa	ckage de	eal	Save	9
Deal Va	lid locations	Prod	ucts	Valid times	
Bias 0	đ		Add row	Remo	ve row
Valid	Sta	art	End		
Any	00:0	0:00	23:59:59		
- Tuesday	]				
Wednesday					
Thursday					
Friday					
Saturday					
Sunday					
Weekdays					
Weekends					
Any					



Choose an individual weekday, all weekdays, or all weekend days (or all days). If one wants to have it active on Tuesdays and Thursday one would create 2 lines here.

Press the times under Start and End to set a start time and an end time (local kiosk time) for when this deal should be active. The bias field above allows one to put in a bias in minutes that permits the use of the deal to work before and after the times for that many minutes without the system displaying that. So, for example you have a lunch offer between 11 and 14 and the system might show this on the kiosk somewhere. At the same time, you want the people that shops at 14:02 to still get it, but it looks better if the lunch deal, when displayed on the kiosk, just say 11-14.

Finally, the Products tab. This tab determines what products the package deal should be active for. One needs to press the Add group at least once here. If the deal is of the type of "give 30% discount on food on Friday afternoons" then one group is enough, but if the package deal is "a sandwich and a soda for \$5" then two groups need to be added.

	Creating new p	Creating new package deal							
Deal	Valid locations	Pro	ducts	Valid times •••					
		0	Add group	Remov	/e group				
Name			Items	Spl	it				
Filter tree									
+Product									
+Lists +Types									

The name can be changed to something other than the auto generated name to help identify this group of products (i.e., sandwiches and then the other one can



be named sodas by clicking the row named new group (followed by a large number) field.

Now it's time to select what products should be included in the group(s). This can be done in one of 3 ways. By product (select product by product you want to be included in the product group), by Product list (separate page to handle those, *https://admin.instantsystems.se/#promotionproductlist*) or by Product Types (if types have been entered for your products, if so, they could be along the lines of food, snack, drink and so on).

-			Customer Service		icket System	Administration									F Toolkit
Promo	otion	Lists	. • •	New List											
										I	Q Search	List Name:		Creato	
PromotionL	is sList											Product			
			Q										Free text search	Search	
	Bjorn ' Extra	Test1 F	*ROD *ROD												
	New te		PROD									Available Produc	ts:	Product List:	
	New 2		ROD												
	New te	emp 4 F	PROD												
		g New F													
	Test 5-		2800												
		g New F													
2	ď		ROD												
2	OBC28	e e ExtTESt P	ROD												
, 1	Julia T		900 900												
5	10		ROD												
												Clear List	Add all filtered	I to list Se	ve

Above is the separate page to handle product lists. To the left a search for existing product lists and to the right one edits lists. To create a new list, press the *New List* button in the top right corner. A Product list is similar to by product but can be useful to have if one has many package deals involving the same products, then it can be easier to handle them by creating a list of products and using them on the different package deals rather than having to change every deal when needed.



Below we see one product list to the left (Drinks), the Drinks one is chosen and is populated to the right. The blue field are the products included in the list and the green ones are our search results that we can drag into the list and then press save.



Back to the package deal page. Mark the product group one wants to select products for (on the products tab), click the plus next to Product to expand the list of products. Either use the filter to find products or scroll down to the ones you want and check the check box next to them.

Press the save button and it gets synced out to your kiosks fairly quickly. For the time being a package deal is valid on all your kiosks in the network.

The image tab can be found in the three dots in the tab's menu, it allows us to upload a cart icon picture for this deal that is displayed in the cart for the row showing the package deal discount. The image should be similar to the product images, so keep them to 640 \* 777 pixels in size, and they should be rescaled to fit the cart while still having a larger picture for a potential future feature allowing the customer to browse active deals on the kiosk GUI.





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